

3. Q2 GreenWaste Quarterly Report



GreenWaste Recovery, LLC.

610 E. Gish Rd

San Jose, CA 95112

(650) 798-5999

Quarterly Report

April 2024 to June 2024

Town of Atherton

Mixed Compostables, Recyclables, and Yard Trimmings Franchise Agreement



July 15, 2024

George Rodericks
Anthony Suber
80 Fairs Oak Ln
Atherton, CA 94027

Dear George and Anthony,

Enclosed is the report for April 2024 to June 2024, as required by the Collection of Mixed Compostables Recyclables and Yard Trimmings Agreement between the Town of Atherton and GreenWaste Recovery, LLC.

The following are highlights of this report:

- i, ii, iii Mixed Compostable, Recyclables and Yard Trimmings Material Data
- iv C & D Debris Data
- v Public Schools
- vi Non-Collection
- vii Collection Overage Charges

It has been a pleasure servicing the Town of Atherton and its residents. We are pleased with the positive response we have received from the residents and look forward to continue servicing the Town of Atherton.

Sincerely,
Gar-Ying Chan
Financial Planning & Analysis Manager



GreenWaste Recovery, LLC - Q2 2024 Report

i, ii, iii. Mixed Compostable, Recyclables and Yard Trimmings Data

Include quarterly totals, Processing Residue rate, and location for Processing Residue disposed.

Q2 2024

Customer Name	Material	Total	*Diversion	Total Trash tons	Total Recycled tons
GREENWASTE - ATHERTON	CURBSIDE RECYCLABLES 1	296.65	72.45%	81.72	214.93
	CURBSIDE RECYCLABLES 2	5.89	54.09%	2.70	3.19
	OFFICE RECYCLABLES 2	54.62	54.09%	25.08	29.54
	PROCESSED COMPOSTABLES 2	708.48	56.04%	311.43	397.05
	BULKY ITEMS	8.27	15.13%	7.02	1.25
	ELECTRONICS-IN	1.62	62.09%	0.61	1.01
	YARDWASTE - IN	2,028.89	99.00%	20.29	2,008.60
Grand Total		3,104.42		448.85	2,655.57

Total Diversion Rate: 85.54%

***We have applied the June 2024 diversion rates to the Q1 2024 tonnages, except for Bulky Items where the February 2024 diversion rates were used.**

We are in the process of working with CalRecycle on updating the diversion rates.



GreenWaste Recovery, LLC - Q2 2024 Report

iv. C&D Debris Data

The number of gross tons of C&D Debris collected for the preceding quarter.

Material	Total	Diversion	Total Trash tons	Total Recycled tons
C&D	46.47	75.83%	11.23	35.24
CONCRETE3	6.2	98.90%	0.07	6.13
DIRT	14.88	98.00%	0.30	14.58
MISC.DB	7.02	47.90%	3.66	3.36
MIXED	32.68	75.83%	7.90	24.78
YARDWASTE	23.41	99.52%	0.11	23.30
TOTAL	130.66		23.26	107.40

Total Diversion Rate: 82.19%



GreenWaste Recovery, LLC - Q2 2024 Report

v. Public Schools

List of Service units of public schools within Town limits and current service level by material type for each.

While GreenWaste does not service any public schools in the Town of Atherton, GreenWaste proactively visited a few private schools within the Town to assist and extend the outreach and education regarding the services provided by GreenWaste. We offered various options ranging from waste assessments, waste audits and recycling educational presentations to staff members, students and educators.

On January 17, 2024, GreenWaste Outreach team conducted an onsite visit to Menlo Lower School, Menlo Upper School, Sacred Heart and Menlo College. The purpose of the onsite visits was to introduce GreenWaste's outreach team members, drop off their contact information and educational materials such as recycling, mixed compostables and/or yard trimmings sorting guide posters.

On January 23, 2024, GreenWaste Outreach team met in person with the Director of Sustainability at Menlo School, Chrissy Orangio. The initial meeting entailed a discussion and game plan on participating and conducting a school assembly or recycling presentation to staff and students about the proper way to sort and dispose of trash, recycle and compost materials into the correct cart and/or bin. The meeting also included a walk-through waste assessment discussion of the school's waste management and the three-cart system currently utilized inside of the cafeteria and outside on the quad area. Our team also met and spoke with the Food Director, Thien regarding food recovery and how to reduce food waste and disposable/compostable food ware.

In celebration of the 2024 Annual Earth Month, on April 24, 2024, Menlo School invited GreenWaste Outreach team back to campus to participate in their Eco Act Week Event for the lower and upper school students. GreenWaste hosted a presentation and conducted a friendly competition by providing a visual and interactive "spinning the wheel" game that show cased pictures of different materials ranging from trash, organic or recycling materials. Students were given a chance to test their knowledge by making the best guess they could on which of the three materials they were presented would go in the correct cart and or bin on campus. By playing this game, it allowed students to learn and refresh their memory on how to properly sort materials from the cafeteria into the correct waste bin.

On May 21st, 23rd and 28th, GreenWaste Outreach team attended a trash, recycling and food waste audit at Menlo School. GreenWaste conducted a brief "What Goes Where" mini presentation inside the Theater Auditorium for three different student groups (lower and upper school). The purpose of the event was to introduce and show students the amount of food waste that was being thrown out and how to redirect all the organic material to be thrown into the compost bin on campus. The outcome was on how to reduce and prevent contamination levels inside the recycling containers and to continue to place all food waste/organic materials into the correct compost bin.

The two schools we are continuing to follow up with are Sacred Heart School and Menlo College. Our Outreach team have been in contact with Sacred Heart and are still working with them on scheduling a recycling presentation for their students. At the time we visited Menlo College earlier in the year, their team informed us that they were short staffed and going through a transition with onboarding new employees. We will continue to follow up and work with them as well.



GreenWaste Recovery, LLC - Q2 2024 Report

vi. Non-Collection

Each Service Unit receiving a Non-Collection Notice for the quarter.

Account #	Date	Units	Service Code	Route	NCN Category	Workflow	Completion Notes
222761 - 0001 Victor Lazarte 37 Euclid Ave, Atherton, CA 94027-5402 - ATH	4/2/2024	1	R96REC	ATH2	Cardboard too large	SERVICECAR	Carboard was lose and not in bundles
222761 - 0001 Victor Lazarte 37 Euclid Ave, Atherton, CA 94027-5402 - ATH	4/9/2024	1	R96REC	ATH2	Cardboard too large	SERVICECAR	Carboard was lose and not in bundles
198955 - 0001 Manny Singh 77 Fredrick Ave, Atherton, CA 94027-2203 - ATH	4/10/2024	1	R96MC	ATH1	No construction debris (rock, dirt, concrete)	SERVICECAR	they have a personal cart with contraction material
200795 - 0001 Ben Narasin 77 Fair Oaks Ln, Atherton, CA 94027-3808 - ATH	4/10/2024	1	R20MC	ATH1	No construction debris (rock, dirt, concrete)	SERVICECAR	they have a personal cart with contraction material
200004 - 0001 Jerry Gramaglia 64 Spencer Ln, Atherton, CA 94027-4038 - ATH	4/11/2024	2	R96YT	ATH5	Contaminated - yardwaste	SERVICECAR	trash
200832 - 0001 Pierluigi Zappacosta 98 Faxon Rd, Atherton, CA 94027-4046 - ATH	4/11/2024	1	R64REC	ATH2	Contaminated - recycle	SERVICECAR	yardwast
198948 - 0001 David Bonnette 26 Magnolia Dr, Atherton, CA 94027-2014 - ATH	4/19/2024	1	R32MC	ATH1	Extras not scheduled	SERVICECAR	bird made mess
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/8/2024	1	R96REC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/8/2024	1	R96MC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/8/2024	1	RBYC1	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
205004 - 0001 Alejandra Properties LLC 78 Alejandra Ave, Atherton, CA 94027-4107 - ATH	5/9/2024	2	R96YT	ATH5	Contaminated - garbage	SERVICECAR	driver reported yt had recycle inside
228578 - 0001 Eftee Barron 90 Macbain Ave, Atherton, CA 94027-4119 - ATH	5/9/2024	1	ATH3		Blocked	SDI	Completed *
199557 - 0001 Carolyn Caligiuri 98 Mosswood Way, Atherton, CA 94027-2137 - ATH	5/10/2024	1	R64REC	ATH2	Contaminated - recycle	SERVICECAR	metal tube
200320 - 0001 Gautam Gupta 23 Greenoaks Dr, Atherton, CA 94027-2110 - ATH	5/10/2024	1	R64REC	ATH2	Extras not scheduled	SERVICECAR	extra bags
200669 - 0001 Michele & David Donatelli 8 Catalpa Dr, Atherton, CA 94027 - ATH	5/10/2024	1	R96MC	ATH1	Hazardous Material	SERVICECAR	gas tanks
200391 - 0001 Paul Applebolm 19 Valley Rd, Atherton, CA 94027-6434 - ATH	5/13/2024	2	R96YT	ATH3	Blocked	XTRABAGCAN	Completed
228623 - 0001 Miriam Breeding 6 Sargent Ln, Atherton, CA 94027-6426 - ATH	5/13/2024	1	ATH3		Blocked	SDI	Completed *
228749 - 0001 Edward Bullard 64 Fairview Ave, Atherton, CA 94027-5427 - ATH	5/13/2024	1	ATH3		Blocked	SDI	Completed *
200121 - 0001 Adrian Rich 9 TUSCALOOSA AVE, Atherton, CA 94027-4014 - ATH	5/14/2024	1	R96REC	ATH2	Cardboard too large	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/15/2024	1	R96REC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/15/2024	1	RBYC1	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/15/2024	1	R96MC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/22/2024	1	R96REC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	gate code not working
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/22/2024	1	R96MC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	gate code not working
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/22/2024	1	RBYC1	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	gate code not working
226298 - 0001 Adam Miller 42 Camino Por Los Arboles, Atherton, CA 94027-5941 - ATH	5/23/2024	1	R20MC	ATH1	Extras not scheduled	SERVICECAR	extra 32
199833 - 0001 Thomas O'Dowd 160 Selby Ln, Atherton, CA 94027-3960 - ATH	5/28/2024	1	R32MC	ATH1	Hazardous Material	ONCALL	the mattress and Pillows had bed bugs
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/29/2024	1	R96MC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	gate was closed and gate code not working @11:17am
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/29/2024	1	RBYC1	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	gate was closed and gate code not working @11:17am
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	5/29/2024	1	R96REC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	gate was closed and gate code not working @11:17am
199163 - 0001 Sara Tevis 146 Middlefield Rd, Atherton, CA 94027-3047 - ATH	5/29/2024	2	R96YT	ATH5	Extras not scheduled	SERVICECAR	had 2 personal carts did not set out GWR carts
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	6/5/2024	1	R96REC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	@8:51
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	6/5/2024	1	R96MC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	6/12/2024	1	R96REC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	6/12/2024	1	R96MC	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
199096 - 0001 Peter Oshman 197 Atherton Ave, Atherton, CA 94027-4052 - ATH	6/12/2024	1	RBYC1	ATH6	Gate Issue â€" closed, locked, code invalid	SERVICECAR	
198949 - 0001 Chien Lee 47 Magnolia Dr, Atherton, CA 94027-2013 - ATH	6/14/2024	1	R96REC	ATH2	Blocked	SERVICECAR	
229028 - 0001 Gordon Bellis 51 Magnolia Dr, Atherton, CA 94027-2013 - ATH	6/14/2024	1	R64REC	ATH2	Blocked	SERVICECAR	
229028 - 0001 Gordon Bellis 51 Magnolia Dr, Atherton, CA 94027-2013 - ATH	6/14/2024	1		ATH2	Blocked	SDI	driver reported entrance to the cout was blocked by moving truckswas not able to service can*
200336 - 0001 Ekansh Singh 97 Parker Ave, Atherton, CA 94027-5415 - ATH	6/18/2024	1	R64REC	ATH2	Extras not scheduled	SERVICECAR	long tube of carboard - flatbed went by and it was not set out no more
199683 - 0001 Meena Mehta 58 Greenoaks Dr, Atherton, CA 94027-2111 - ATH	6/21/2024	2	R96YT	ATH5	Contaminated - garbage	SERVICECAR	driver serviced the carts but 2 of they had trash
199683 - 0001 Meena Mehta 58 Greenoaks Dr, Atherton, CA 94027-2111 - ATH	6/28/2024	2	R96YT	ATH5	Contaminated - garbage	SERVICECAR	

**GreenWaste Recovery, LLC - Q2 2024 Report****vii. Collection Overage Charges***Each Service Unit incurring a charge for Collection Overage in the previous quarter.*

Date	Workflow	Work Order Notes	Total Charges	Service Code	Site ID	Site Name	Address
4/2/2024	XTRABAGCAN	cmp by thomas	\$ 19.65	R96MC	2277450001	Joan Frost	283 Selby Ln
4/4/2024	XTRABAGCAN	NSO @8:25am	\$ 19.65	R32MC	1994990001	Rosalie Warren	102 Atherton Ave
4/5/2024	XTRABAGCAN	Completed by Juan	\$ 72.42	R20MC	2002340001	Xiaorong Wang	3 Irving Ave
4/10/2024	XTRABAGCAN	they had 4-96YT personal and 2-96YT GWR , Completed by Juan @7:49am	\$ 144.84	R96YT	1993460001	Ming Leong	8 Palmer Ln
4/15/2024	XTRABAGCAN	Completed by Beto @11:30am	\$ 72.42	R96YT	1992740001	Amy Hsieh	191 Oak Grove Ave
4/22/2024	XTRABAGCAN	Completed by Beto@8am	\$ 36.21	R96YT	2003910001	Paul Applebolm	19 Valley Rd
4/26/2024	XTRABAGCAN	cmp gerardo	\$ 39.30	R20MC	2188830001	Tien Dung Nguyen	137 Hawthorne Dr
4/26/2024	XTRABAGCAN	cmp Juan	\$ 72.42	R96YT	2026860001	Hongli yang	33 Irving Ave
5/6/2024	XTRABAGCAN	Completed	\$ 36.21	R96YT	2003910001	Paul Applebolm	19 Valley Rd
5/10/2024	XTRABAGCAN	Completed by gerardo	\$ 58.95	R96MC	2008180001	Dena Denniston	76 Fairview Ave
5/13/2024	XTRABAGCAN	Completed	\$ 36.21	R96YT	2003910001	Paul Applebolm	19 Valley Rd
5/29/2024	XTRABAGCAN	Completed by Gerardo @12:50pm	\$ 58.95	R96MC	2002330001	Dana Carmel	99 Orchard Hills St
5/29/2024	XTRABAGCAN	Completed by Valerio @7am	\$ 41.40	R96REC	2002330001	Dana Carmel	99 Orchard Hills St
5/29/2024	XTRABAGCAN	Completed by Gerardo @11:10am	\$ 19.65	R32MC	2003980002	Jaime & Nancy Tseng	33 Ashfield Rd
6/5/2024	XTRABAGCAN	Completed by Gerardo @10:20am	\$ 19.65	R32MC	2003980002	Jaime & Nancy Tseng	33 Ashfield Rd
6/10/2024	XTRABAGCAN	Completed by gerardo @9:05am	\$ 19.65	R32MC	2002200001	Martha Meyer	76 Tallwood Ct
6/13/2024	XTRABAGCAN	Ath2 10bgs and about 20 bundles of carboard- Completed @9:14am	\$ 248.40	R64REC	2262980001	Adam Miller	42 Camino Por Los Arboles
6/13/2024	XTRABAGCAN	Ath1 - 30 trash bags - Completed @9:14am	\$ 117.90	R20MC	2262980001	Adam Miller	42 Camino Por Los Arboles
6/14/2024	XTRABAGCAN	completed by Gerardo	\$ 36.21	R20MC	2002340001	Xiaorong Wang	3 Irving Ave
6/18/2024	XTRABAGCAN	completed by Gerardo	\$ 39.30	R20MC	1993330001	Fan Tso Herbst	35 Orchard Hills St
6/25/2024	XTRABAGCAN		\$ 39.30	R20MC	1999000001	Tong Zhang	57 Tuscaloosa Ave
6/26/2024	XTRABAGCAN	Completed by Valerio	\$ 33.12	R96REC	2041610001	Laurent Katz	185 Fair Oaks Ln
6/26/2024	XTRABAGCAN	Completed by Valerio	\$ 24.84	R96REC	1998310001	Chun-Hao Chen	131 Watkins AVE



GreenWaste Recovery, LLC - Q2 2024 Report
Complaints

Date	Address	Issue
------	---------	-------

There were no complaints for Q2 2024